

Amadeus Ticket Changer



THAI Amadeus Learning Centre

For THAI-Amadeus Training

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Amadeus Ticket Changer (ATC)

Amadeus Ticket Changer (ATC) allows you to automatically reprice and prepare documents for voluntary reissues and revalidations, and to process refunds of E-Tickets based on IATA industry standards.

All fares that have the 'VC. Voluntary Changes' category attached in the fare rule qualify for ATC.

For ATC refund, the 'VR. Voluntary Refunds' category must be attached in the fare rule.

ATC revalidation and Reissue rules

- All tickets are eligible for an unlimited number of reissues or revalidations at any time, except when a ticket has already been reissued after departure in another GDS. Once you have made the necessary modifications to the passenger itinerary and entered pricing entries, the system will process the best pricing solution, according to the reissue conditions, whether a revalidation or a reissue.
- A reissue generates a new ticket and a penalty Transitional Stored Miscellaneous document (TSM), and/or a refundable balance or a non-refundable amount TSM, if there is one.
- A revalidation modifies the original ticket and generates a penalty TSM, if there is one.

ATC prerequisites and preconditions

The following conditions must exist before you can use ATC for reissues.

- The ticket number of the document to be reissued, exchanged, or revalidated must be present in the PNR (FH/FA element).
- The PNR must contain the mandatory PNR elements including the new itinerary.
- The E-Ticket Record of the original document must be accessible for Amadeus to retrieve the data that is required by ATC to perform the Voluntary reissue. If Amadeus is not allowed to retrieve the E-Ticket Record, the error message 'ACCESS TO DOCUMENT DENIED' will be displayed by the system.

ATC Reissue entries

FXQ Amadeus Ticket Changer confirmed pricing, ATC confirmed pricing with TST and TSM creation (penalty EMD and residual value EMD, if there are any). For more Amadeus Ticket Changer confirmed price entries, enter: HE FXQ

ATC process



Step by step guides

Reissue no additional both fare and tax but collect change fee by Tax code.

1. Display the original PNR by RLOC or E-Ticket number.

>RT 677UF9

(or TWD/TKT695-6754159437 followed by RT*E)

```

--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  28NOV22/0545Z   677UF9
1.WILLIAM/TOM MR
2  BR 076 V 10FEB 5 BKKTPE HK1  1550 2025  10FEB  E  BR/677UF9
3  BR 201 V 15FEB 3 TPEBKK HK1   0940 1235  15FEB  E  BR/677UF9
4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
5 TK OK28NOV/BKKOK219W//ETBR
6 SSR CTCE BR HK1 WILLIAM.T//GMAIL.COM
7 FA PAX 695-6754159437/ETBR/THB9840/28NOV22/BKKOK219W/35303354/S2-3
8 FB PAX 0000000000 TTP/RT OK ETICKET WELL ISSUED/S2-3
9 FE PAX /C1-2 NONEND/PENALTY APPLY/S2-3
10 FG PAX 0000000000 BKKTG21Y4/S2-3
11 FM *M*5
12 FP CASH
13 FV PAX BR/S2-3
>TWD
TKT-6956754159437          RCI-          1A  LOC-677UF9
OD-BKKBKK SI-          FCPI-0  POI-BKK  DOI-28NOV22  IOI-35303354
1.WILLIAM/TOM MR          ADT          ST
1 OBKK BR 76  V 10FEB1550 OK VL1YPTH          O  10FEB10FEB 1PC
2 OTPE BR 201  V 15FEB0940 OK VL1YPTH          O  15FEB15FEB 1PC
   BKK
FARE  F THB          6500
TOTALTAX THB          3340
TOTAL  THB          9840
/FC BKK BR TPE85.58BR BKK85.58NUC171.16END ROE37.973260
FE /C1-2 NONEND/PENALTY APPLY
FP CASH
NON-ENDORSABLE
FOR TAX/FEE DETAILS USE TWD/TAX
  
```

2. Rebook itinerary

>XE3

>AN16FEBTPEBKK/ABR/CV

>SS1V2

```

RP/BKKOK219W/BKKOK219W          AJ/SU  28NOV22/0545Z   677UF9
1.WILLIAM/TOM MR
2  BR 076 V 10FEB 5 BKKTPE HK1  1550 2025  10FEB  E  BR/677UF9
3  BR 201 V 16FEB 4 TPEBKK DK1   0940 1235  16FEB  E  0 333 M
4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
5 TK OK28NOV/BKKOK219W//ETBR
6 SSR CTCE BR HK1 WILLIAM.T//GMAIL.COM
7 FA PAX 695-6754159437/ETBR/THB9840/28NOV22/BKKOK219W/35303354/S2
8 FB PAX 0000000000 TTP/RT OK ETICKET WELL ISSUED/S2
9 FE PAX /C1-2 NONEND/PENALTY APPLY/S2
10 FG PAX 0000000000 BKKTG21Y4/S2
11 FM *M*5
12 FP CASH
13 FV PAX BR/S2
  
```

3. Re-price the new itinerary with Amadeus Ticket Changer confirmed pricing entry

>FXQ

01 WILLIAM/TOM MR
 LAST TKT DTE 31DEC22 - - SEE SALES RSTNS
 PENALTY COLLECTED ON TICKET
 TICKET STOCK RESTRICTION
 BG CXR: BR/BR

AL	FLGT	BK	DATE	TIME	FARE BASIS	NVB	NVA	BG
BKK								
TPE	BR	0076	V	10FEB	VL1YPTH	10FEB	10FEB	1P
BKK	BR	0201	V	16FEB	VL1YPTH	16FEB	16FEB	1P
					ORIGIN TRVL CURRENCY		REISSUE CURRENCY	
OLD	BASE	FARE		THB	6500			
NEW	BASE	FARE		THB	6500			
FARE	BALANCE					THB		0
					PAYMENT CURRENCY			
OLD	TAX		THB	3340				
NEW	TAX		THB	3340				
TAX	BALANCE					THB		0
TICKET	DIFFERENCE					THB		0
PENALTY						THB		2300
GRAND	TOTAL					THB		2300
TOTAL	ADD COLL					THB		2300
RESIDUAL	VALUE		THB	0				

FQN1//VC

FCL: VL1YPTH TRF: 8 RULE: TH01 BK: V
 PTC: ADT-ADULT FTC: XEF-EXCURSION FARE 4TH LEVEL

VC. VOLUNTARY CHANGES

IN THE EVENT OF CHANGES TO TICKETED FLIGHTS
 BEFORE DEPARTURE OF JOURNEY - APPLIES WITHIN TKT VALIDITY
 CERTAIN DOMESTIC REISSUE PROVISIONS MAY BE OVERRIDDEN BY
 THOSE OF BR INTERNATIONAL FARES
 CHARGE THB 2300 FOR REISSUE OR HIGHEST FEE OF ALL

>TQT

TST00002 BKKOK219W AJ/28NOV I 0 LD 31DEC22 2359 OD BKKBKK
 T-
 FXQ
 1.WILLIAM/TOM MR
 1 BKK BR 076 V 10FEB 1550 OK VL1YPTH 10FEB10FEB 1PC
 2 O TPE BR 201 V 16FEB 0940 OK VL1YPTH 16FEB16FEB 1PC
 BKK
 FARE R THB 6500
TX001 X THB 2300-XP TX002 O THB 35-E7AD TX003 O THB 35-E7AP
 TX004 O THB 15-G8AE TX005 O THB 15-G8DP TX006 O THB 700-TSLA
 TX007 O THB 585-TWAE TX008 O THB 1230-YQAC TX009 O THB 725-YRVB
TOTAL THB 2300
GRAND TOTAL THB 2300
 BKK BR TPE85.58BR BKK85.58NUC171.16END ROE37.973260
 9.FE /C1-2 NONEND/PENALTY APPLY
 11.FM *M*5
 12.FO 695-6754159437BKK28NOV22/35303354/695-67541594371E1
 13.FP O/CASH+/CASH
 14.FV BR

4. Redisplay PNR and recheck Commission (FM)

>RT

```
--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  28NOV22/0545Z   677UF9
1.WILLIAM/TOM MR
2  BR 076 V 10FEB 5 BKKTPH HK1  1550 2025  10FEB  E  BR/677UF9
3  BR 201 V 16FEB 4 TPEBKK DK1  0940 1235  16FEB  E  0 333 M
4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD -
  A
5 TK OK28NOV/BKKOK219W//ETBR
6 SSR CTCE BR HK1 WILLIAM.T//GMAIL.COM
7 FA PAX 695-6754159437/ETBR/THB9840/28NOV22/BKKOK219W/3530335
  4/S2
8 FB PAX 0000000000 TTP/RT OK ETICKET WELL ISSUED/S2
9 FE PAX /C1-2 NONEND/PENALTY APPLY/S2-3
10 FG PAX 0000000000 BKKTG21Y4/S2
11 FM *M*5
12 FO PAX 695-6754159437BKK28NOV22/35303354/695-67541594371E1
  /S2-3
13 FP PAX O/CASH+/CASH/S2-3
14 FV PAX BR/S2-3
```

>XE11

>FMO

5. Save PNR and issue the new ticket.

>RFPAX;ER

>TTP/RT/P1

OK ETICKET

Amadeus Ticket Changer

6. Redisplay PNR and E-Ticket Record

>RT

```

--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  28NOV22/0654Z   677UF9
1.WILLIAM/TOM MR
2  BR 076 V 10FEB 5 BKKTPH HK1 1550 2025 10FEB E BR/677UF9
3  BR 201 V 16FEB 4 TPEBKK HK1 0940 1235 16FEB E BR/677UF9
4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD -
  A
5 TK OK28NOV/BKKOK219W//ETBR
6 SSR CTCE BR HK1 WILLIAM.T//GMAIL.COM
7 FA PAX 695-6754159438/ETBR/THB2300/28NOV22/BKKOK219W/3530335
  4/S2-3
8 FB PAX 0000000000 TTP/RT/P1 OK ETICKET WELL ISSUED/S2-3
9 FE PAX /C1-2 NONEND/PENALTY APPLY/S2-3
10 FG PAX 0000000000 BKKTG21Y4/S2-3
11 FM *M*0
12 FO PAX 695-6754159437BKK28NOV22/35303354/695-67541594371E1
  /S2-3
13 FP PAX O/CASH+/CASH/S2-3
14 FV PAX BR/S2-3

```

>TWD

```

TKT-6956754159438          RCI-          1A LOC-677UF9
OD-BKKBKK SI-          FCPI-0   POI-BKK DOI-28NOV22 IOI-35303354
1.WILLIAM/TOM MR          ADT          ST
1 OBKK BR 76 V 10FEB1550 OK VL1YPTH O 10FEB10FEB 1PC
2 OTPE BR 201 V 16FEB0940 OK VL1YPTH O 16FEB16FEB 1PC
  BKK
FARE R THB 6500
TOTALTAX THB 2300
TAXES PD
TOTAL THB 2300A
/FC BKK BR TPE85.58BR BKK85.58NUC171.16END ROE37.973260
FE /C1-2 NONEND/PENALTY APPLY
FO 695-6754159437BKK28NOV22/35303354/695-6754159437
FP O/CASH+/CASH
NON-ENDORSABLE
FOR TAX/FEE DETAILS USE TWD/TAX

```

>TWD/TAX

```

TOTALTAX THB 2300
TX01 THB 2300XP
PD01 THB 35E7 PD02 THB 35E7 PD03 THB 15G8
PD04 THB 15G8 PD05 THB 700TS PD06 THB 585TW
PD07 THB 1230YQ PD08 THB 725YR

```

Reissue no additional both fare and tax but collect change fee by EMD.

1. >RT 69MLC3 Display the original PNR by RLOC

```

--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  28NOV22/0825Z  69MLC3
1.SMITH/JACK MR
2 AF 165 U 11MAR 6 BKKCDG HK1 1130 1845 11MAR E AF/69MLC3
3 AF 166 U 17MAR 5 CDGBKK HK1 1530 0915 18MAR E AF/69MLC3
4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
5 TK OK28NOV/BKKOK219W//ETAF
6 SSR CTCE AF HK1 SMITH.J//GMAIL.COM
7 FA PAX 057-6754159439/ETAF/THB50700/28NOV22/BKKOK219W/353033
  54/S2-3
8 FB PAX 0000000000 TTP/RT OK ETICKET/S2-3
9 FG PAX 0000000000 BKKTG21Y4/S2-3
10 FM *M*0
11 FP CASH
12 FV PAX AF/S2-3
13 AB 10MARBKKCDG/AAF

>TWD
TKT-0576754159439          RCI-          1A LOC-69MLC3
OD-BKKBKK SI-          FCPI-0          POI-BKK DOI-28NOV22 IOI-35303354
1.SMITH/JACK MR          ADT          ST
1 OBKK AF 165 U 11MAR1130 OK UI50AALM O 11MAR11MAR NO
2 OCDG AF 166 U 17MAR1530 OK UA50AALM O 17MAR17MAR NO
  BKK
FARE F THB 38360
TOTALTAX THB 12340
TOTAL THB 50700
/FC BKK AF PAR505.09AF BKK505.09NUC1010.18END ROE37.973260
FP CASH
FOR TAX/FEE DETAILS USE TWD/TAX
*TRN*

```

2. Rebook itinerary

>XE2

>AN12MARBKKCDG/AAF/CU

>SS1U1

```

--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  28NOV22/0825Z  69MLC3
1.SMITH/JACK MR
2 AF 165 U 12MAR 7 BKKCDG DK1 1130 1845 12MAR E 0 77W MM
3 AF 166 U 17MAR 5 CDGBKK HK1 1530 0915 18MAR E AF/69MLC3
4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
5 TK OK28NOV/BKKOK219W//ETAF
6 SSR CTCE AF HK1 SMITH.J//GMAIL.COM
7 FA PAX 057-6754159439/ETAF/THB50700/28NOV22/BKKOK219W/353033
  54/S3
8 FB PAX 0000000000 TTP/RT OK ETICKET/S3
9 FG PAX 0000000000 BKKTG21Y4/S3
10 FM *M*0
11 FP CASH
12 FV PAX AF/S3

```

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4. Redisplay PNR, display TSM and recheck Commission (FM)

>RT

```

--- TST TSM RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  28NOV22/0825Z   69MLC3
 1.SMITH/JACK MR
 2 AF 165 U 12MAR 7 BKKCDG DK1  1130 1845  12MAR  E   0 77W MM
 3 AF 166 U 17MAR 5 CDGBKK HK1  1530 0915  18MAR  E  AF/69MLC3
4 SVC AF HK1 PENF
 5 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
 6 TK OK28NOV/BKKOK219W//ETAF
 7 SSR CTCE AF HK1 SMITH.J//GMAIL.COM
 8 FA PAX 057-6754159439/ETAF/THB50700/28NOV22/BKKOK219W/353033
   54/S3
 9 FB PAX 0000000000 TTP/RT OK ETICKET/S3
10 FE PAX THB38360 NONREF/S2-3
11 FG PAX 0000000000 BKKTG21Y4/S3
12 FM *M*0
13 FO PAX 057-6754159439BKK28NOV22/35303354/057-67541594396E1
/S2-3
14 FP PAX O/CASH/S2-3
15 FV PAX AF/S2-3
  
```

>TQM

```

TSM 1 TYPE P BKKOK219W NW/21FEB 00 INT I EMD-S CARR AF
 1.SMITH/JACK MR
RFIC-D/I FINANCIAL IMPACT
 1. RFISC-98F PENALTY FEE                                L 4
   OPERATING CC-AF                                CPN VALUE-6485
   PRESENT TO:AIR FRANCE
   PRESENT AT:BANGKOK
   NON REFUNDABLE
   NON EXCHANGEABLE
   CONSUMED AT ISSUANCE

ADD INF/RKS:

FARE      F  THB      6485
EXCH VAL   THB      6485

TOTAL      THB      6485
FP CASH
  
```

5. Save PNR, issue the new ticket and EMD.

>RFPAX;ER

>TTP/TTM/RT/P1

OK ETICKET/EMD

6. Redisplay PNR, E-Ticket Record and EMD record.

>RT

```

--- TST TSM RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  28NOV22/0945Z   69MLC3
1.SMITH/JACK MR
2  AF 165 U 12MAR 7 BKKCDG HK1 1130 1845 12MAR E AF/69MLC3
3  AF 166 U 17MAR 5 CDGBKK HK1 1530 0915 18MAR E AF/69MLC3
4  SVC AF HK1 PENF
5  AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
6  TK OK28NOV/BKKOK219W//ETAF
7  SSR CTCE AF HK1 SMITH.J//GMAIL.COM
8  FA PAX 057-6754159440/ETAF/THB0/28NOV22/BKKOK219W/35303354/S2-3
9  FA PAX 057-9502594880/DTAF/THB6485/28NOV22/BKKOK219W/35303354/S4
10 FB PAX 0000000000 TTP/TTM/RT OK ETICKET/EMD/S2-3
11 FB PAX 0000000001 TTP/TTM/RT OK ETICKET/EMD/S4
12 FE PAX THB38360 NONREF/S2-3
13 FG PAX 0000000000 BKKTG21Y4/S2-3
14 FM *M*0
15 FO PAX 057-6754159439BKK28NOV22/35303354/057-67541594396E1/S2-3
16 FP PAX O/CASH/S2-3
17 FV PAX AF/S2-3
  
```

>TWD

```

TKT-0576754159440          RCI-          1A LOC-69MLC3
OD-BKKBKK SI-          FCPI-0   POI-BKK   DOI-28NOV22   IOI-35303354
1.SMITH/JACK MR          ADT          ST
1  OBKK AF 165          U 12MAR1130 OK UA50AALM          O 12MAR12MAR NO
2  OCDG AF 166          U 17MAR1530 OK UA50AALM          O 17MAR17MAR NO
   BKK
FARE   R THB          38360
TOTALTAX THB          0
TAXES   PD
TOTAL THB          NO ADC
/FC BKK AF PAR505.09AF BKK505.09NUC1010.18END ROE37.973260
FE THB38360 NONREF
FO 057-6754159439BKK28NOV22/35303354/057-6754159439
FP O/CASH
FOR TAX/FEE DETAILS USE TWD/TAX
  
```

>EWD

```

EMD-0579502594880          TYPE-S          SYS-1A LOC-69MLC3
INT-I          FCI-0 0          POI-BKK          DOI-28NOV22          IOI-35303354
PAX- SMITH/JACK MR          ADT
RFIC-D FINANCIAL IMPACT
REMARKS-
CPN-1 RFISC-98F AF          S-F   SAC- 057KFJ27EOQPS   VALUE-6485
DESCRIPTION-PENALTY FEE
NON-REFUNDABLE
NON-EXCHANGEABLE
CONSUMED AT ISSUANCE
PRESENT TO-AIR FRANCE
PRESENT AT-BANGKOK
ICW-0576754159440
SERVICE REMARKS-
FARE F THB          6485
EXCH VAL THB          6485          RFND VAL
TAX-
TOTAL THB          6485
/FC
FP CASH
FOID-
  
```

Multi-passenger, Partial used ticket, reissue additional fare and collect change fee by Tax code.

1. >RT5MPBO9 Display the original PNR by RLOC

```

--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  18DEC22/0348Z    5MPBO9
 1.SMTIH/JACK MR   2.SMTIH/JILL MRS
 3  EK 363 M 18DEC 7 BKKDXB          FLWN
 4  EK 372 M 24DEC 6 DXBBKK HK2 0930 1840 24DEC E EK/NVPS2B
 5 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
 6 TK OK18DEC/BKKOK219W//ETEK
 7 SSR CTCE EK HK2 SMITH.J//GMAIL.COM
 8 FA PAX 176-6754159698/ETEK/THB36265/18DEC22/BKKOK219W/35303354/S3-4/P1
 9 FA PAX 176-6754159699/ETEK/THB36265/18DEC22/BKKOK219W/35303354/S3-4/P2
10 FB PAX 0000000000 TTP/RT OK ETICKET/S3-4/P1-2
11 FE PAX NON-END/FLEX/S3-4/P1-2
12 FG PAX 0000000000 BKKTG21Y4/S3-4/P1-2
13 FM *M*0
14 FP CASH
15 FV PAX EK/S3-4/P1-2
  
```

>TWD/L8

```

TKT-1766754159698          RCI-          1A LOC-5MPBO9
OD-BKKBKK SI-          FCPI-0  POI-BKK  DOI-18DEC22  IOI-35303354
 1.SMTIH/JACKMR          ADT          ST
 1 OBKK EK 363   M 18DEC2135 OK MXEESTH1          F          30K
 2 ODXB EK 372   M 24DEC0930 OK MXEESTH1          O          30K
   BKK
FARE   F THB          27695
TOTALTAX THB          8570
TOTAL   THB          36265
/FC BKK EK DXB365.30EK BKK365.30NUC730.60END ROE37.906780
FE NON-END/FLEX
FP CASH
FOR TAX/FEE DETAILS USE TWD/TAX
  
```

>TWD/L9

```

TKT-1766754159699          RCI-          1A LOC-5MPBO9
OD-BKKBKK SI-          FCPI-0  POI-BKK  DOI-18DEC22  IOI-35303354
 1.SMTIH/JILLMRS          ADT          ST
 1 OBKK EK 363   M 18DEC2135 OK MXEESTH1          F          30K
 2 ODXB EK 372   M 24DEC0930 OK MXEESTH1          O          30K
   BKK
FARE   F THB          27695
TOTALTAX THB          8570
TOTAL   THB          36265
/FC BKK EK DXB365.30EK BKK365.30NUC730.60END ROE37.906780
FE NON-END/FLEX
FP CASH
FOR TAX/FEE DETAILS USE TWD/TAX
  
```

2. Rebook itinerary

>XE4

>AN25DECDXBBKK/AEK/CM

>SS1M1

```

--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  18DEC22/0348Z   5MPBO9
.SMTIH/JACK MR   2.SMTIH/JILL MRS
 3  EK 363 M 18DEC 7 BKKDXB          FLWN
 4  EK 372 M 25DEC 7 DXBBKK DK2    0930 1840  25DEC  E  0 388 M
 5  AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
 6  TK OK18DEC/BKKOK219W//ETEK
 7  SSR CTCE EK HK2 SMITH.J//GMAIL.COM
 8  FA PAX 176-6754159698/ETEK/THB36265/18DEC22/BKKOK219W/35303354/S3/P1
 9  FA PAX 176-6754159699/ETEK/THB36265/18DEC22/BKKOK219W/35303354/S3/P2
10  FB PAX 0000000000 TTP/RT OK ETICKET/S3/P1-2
11  FE PAX NON-END/FLEX/S3/P1-2
12  FG PAX 0000000000 BKKTG21Y4/S3/P1-2
13  FM *M*0
14  FP CASH
15  FV PAX EK/S3/P1-2
  
```

3. Re-price the new itinerary with Amadeus Ticket Changer confirmed pricing entry.

>FXQ/S4

PASSENGER	PTC	PENALTY	TOT	ADDCOL	RESIDUAL	GRD	TOTAL
		<THB>		<THB>	<THB>		<THB>
01 SMTIH/JACK	* ADT	2900		3485	0		3485
02 SMTIH/JILL	* ADT	2900		3485	0		3485
	TOTAL	5800		6970	0		6970

4. Display by TST number, recheck Commission (FM) and Form of Payment (FP)

>TQT

T	P/S	NAME	TOTAL	FOP	SEGMENTS
2	.1	SMTIH/JACK MR	THB 3485	O/CASH+/CASH	3-4
3	.2	SMTIH/JILL MRS	THB 3485	O/CASH+/CASH	3-4

Amadeus Ticket Changer

>TQT/T2

TST00002 BKKOK219W AJ/18DEC I 0 LD 18DEC22 2359 OD DXBBKK

T-

FXQ

1.SMTIH/JACK MR

2 O DXB EK 372 M 25DEC 0930 OK MWEESTH1 18DEC 30K
BKK

FARE R THB 28280

TX001 X THB 2900-OD	TX002 O THB	715-AEAD TX003 O THB	35-E7AD
TX004 O THB	35-E7AP TX005 O THB	335-F6TO TX006 O THB	15-G8AE
TX007 O THB	15-G8DP TX008 O THB	50-TPSE TX009 O THB	700-TSLA
TX010 O THB	6570-YQAC TX011 O THB	100-ZRAP	

TOTAL THB 3485

GRAND TOTAL THB 3485

BKK EK DXB365.30EK BKK380.67NUC745.97END ROE37.906780

11.FE THB4800 NONREF - NON-END/FLEX

14.FM *M*0

15.FO 176-6754159698BKK18DEC22/35303354/176-67541596986E1

17.FP O/CASH+/CASH

19.FV EK

>TQT/T3

TST00003 BKKOK219W AJ/18DEC I 0 LD 18DEC22 2359 OD DXBBKK

T-

FXQ

2.SMTIH/JILL MRS

2 O DXB EK 372 M 25DEC 0930 OK MWEESTH1 18DEC 30K
BKK

FARE R THB 28280

TX001 X THB 2900-OD	TX002 O THB	715-AEAD TX003 O THB	35-E7AD
TX004 O THB	35-E7AP TX005 O THB	335-F6TO TX006 O THB	15-G8AE
TX007 O THB	15-G8DP TX008 O THB	50-TPSE TX009 O THB	700-TSLA
TX010 O THB	6570-YQAC TX011 O THB	100-ZRAP	

TOTAL THB 3485

GRAND TOTAL THB 3485

BKK EK DXB365.30EK BKK380.67NUC745.97END ROE37.906780

12.FE THB4800 NONREF - NON-END/FLEX

14.FM *M*0

16.FO 176-6754159699BKK18DEC22/35303354/176-67541596990E1

18.FP O/CASH+/CASH

20.FV EK

Difference Fare (New Fare 28280 – Old Fare 27695) = 585

Penalty Fee = 2900 OD

Total = 3485

5. Save PNR and issue the new ticket for each passenger.

>RFPAX;ER

```
--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  18DEC22/0446Z    5MPBO9
1.SMTIH/JACK MR    2.SMTIH/JILL MRS
3  EK 363 M 18DEC 7 BKKDXB HK2  FLWN
4  EK 372 M 25DEC 7 DXBBKK HK2   0930 1840  25DEC  E  EK/NVPS2B
5 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
6 TK OK18DEC/BKKOK219W//ETEK
7 SSR CTCE EK HK2 SMITH.J//GMAIL.COM
8 FA PAX 176-6754159698/ETEK/THB36265/18DEC22/BKKOK219W/35303354/S3/P1
9 FA PAX 176-6754159699/ETEK/THB36265/18DEC22/BKKOK219W/35303354/S3/P2
10 FB PAX 0000000000 TTP/RT OK ETICKET/S3/P1-2
11 FE PAX THB4800 NONREF - NON-END/FLEX/S3-4/P1
12 FE PAX THB4800 NONREF - NON-END/FLEX/S3-4/P2
13 FG PAX 0000000000 BKKTG21Y4/S3/P1-2
14 FM *M*0
15 FO PAX 176-6754159698BKK18DEC22/35303354/176-67541596986E1/S3-4/P1
16 FO PAX 176-6754159699BKK18DEC22/35303354/176-67541596990E1/S3-4/P2
17 FP PAX O/CASH+/CASH/S3-4/P1
18 FP PAX O/CASH+/CASH/S3-4/P2
19 FV PAX EK/S3-4/P1
20 FV PAX EK/S3-4/P2
```

>TTP/RT/P1

OK ETICKET

>RT

>TTP/RT/P2

OK ETICKET

6. Redisplay PNR and E-Ticket Record

>RT

```

--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  18DEC22/0448Z   5MPBO9
 1.SMTIH/JACK MR   2.SMTIH/JILL MRS
 3  EK 363 M 18DEC 7 BKKDXB HK2      FLWN
 4  EK 372 M 25DEC 7 DXBBKK HK2    0930 1840 25DEC E  EK/NVPS2B
 5 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
 6 TK PAX OK18DEC/BKKOK219W//ETEK/S3-4/P1
 7 TK OK18DEC/BKKOK219W//ETEK
 8 SSR CTCE EK HK2 SMITH.J//GMAIL.COM
 9 FA PAX 176-6754159700/ETEK/THB3485/18DEC22/BKKOK219W/35303354/S4/P1
10 FA PAX 176-6754159701/ETEK/THB3485/18DEC22/BKKOK219W/35303354/S4/P2
11 FB PAX 0000000000 TTP/RT/P1 OK ETICKET/S3-4/P1
12 FB PAX 0000000000 TTP/RT/P2 OK ETICKET/S3-4/P2
13 FE PAX THB4800 NONREF - NON-END/FLEX/S3-4/P1
14 FE PAX THB4800 NONREF - NON-END/FLEX/S3-4/P2
15 FG PAX 0000000000 BKKTG21Y4/S3-4/P1
16 FG PAX 0000000000 BKKTG21Y4/S3-4/P2
17 FM *M*0
18 FO PAX 176-6754159698BKK18DEC22/35303354/176-6754159698E1/S3-4/P1
19 FO PAX 176-6754159699BKK18DEC22/35303354/176-6754159699E1/S3-4/P2
20 FP PAX O/CASH+/CASH/S3-4/P1
21 FP PAX O/CASH+/CASH/S3-4/P2
22 FV PAX EK/S3-4/P1
23 FV PAX EK/S3-4/P2
  
```

>TWD/L9

```

TKT-1766754159700          RCI-          1A LOC-5MPBO9
OD-BKKBKK SI-          FCPI-0   POI-BKK   DOI-18DEC22   IOI-35303354
 1.SMTIH/JACKMR          ADT          ST
2 ODXB EK 372   M 25DEC0930 OK MWEESTH1   O          18DEC 30K
  BKK
  
```

FARE	R THB	28280
TOTALTAX	THB	2900
TAXES	PD	
TOTAL	THB	3485A

```

/FC BKK EK DXB365.30EK BKK380.67NUC745.97END ROE37.906780
FE THB4800 NONREF - NON-END/FLEX
FO 176-6754159698BKK18DEC22/35303354/176-6754159698
FP O/CASH+/CASH
FOR TAX/FEE DETAILS USE TWD/TAX
  
```

>TWD/L10

```

TKT-1766754159701          RCI-          1A LOC-5MPBO9
OD-BKKBKK SI-          FCPI-0   POI-BKK   DOI-18DEC22   IOI-35303354
 1.SMTIH/JILLMRS          ADT          ST
2 ODXB EK 372   M 25DEC0930 OK MWEESTH1   O          18DEC 30K
  BKK
  
```

FARE	R THB	28280
TOTALTAX	THB	2900
TAXES	PD	
TOTAL	THB	3485A

```

/FC BKK EK DXB365.30EK BKK380.67NUC745.97END ROE37.906780
FE THB4800 NONREF - NON-END/FLEX
FO 176-6754159699BKK18DEC22/35303354/176-6754159699
FP O/CASH+/CASH
FOR TAX/FEE DETAILS USE TWD/TAX
  
```

Negotiated Fare, reissue additional both fare and tax.

1. >RT 5AVLZC Display the original PNR by RLOC

```

--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  23NOV22/0644Z   5AVLZC
1.SMITH/JACK MR
2  SQ 707 N 20DEC 2 BKK SIN HK1  1205 1535  20DEC  E  SQ/5AVLZC
3  SQ 712 N 20MAR 1 SIN BKK HK1  1525 1700  20MAR  E  SQ/5AVLZC
4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
5 TK OK23NOV/BKKOK219W//ETSQ
6 SSR CTCE SQ HK1 SMITH.J//GMAIL.COM
7 FA PAX 618-6754159386/ETSQ/23NOV22/BKKOK219W/35303354/S2-3
8 FB PAX 0000000000 TTP/RT OK ETICKET/S2-3
9 FE PAX VALID SQ/ CHNG FEE APPLY REFUND FEE APPLY/NO SHOW FEE
  APPLY/S2-3
10 FG PAX 0000000000 BKKTG21Y4/S2-3
11 FM PAX *F*0.00/S2-3
12 FP CASH
13 FT PAX *F*SQSTUDENT1/S2-3
14 FV PAX *F*SQ/S2-3
  
```

>TWD

```

TKT-6186754159386          RCI-          1A  LOC-5AVLZC
OD-BKKBKK SI-          FCPI-N  POI-BKK  DOI-23NOV22  IOI-35303354
1.SMITH/JACK MR          ADT          ST
1 OBKK SQ 707  N 20DEC1205 OK N15THRSR/SD  O  20DEC20DEC 40K
2 OSIN SQ 712  N 20MAR1525 OK N15THRSR/SD  O  20MAR20MAR 40K
  BKK
FARE  N THB          8240          P THB          8240
TOTALTAX THB          2890
TOTAL THB          11130          THB          11130
/FC BKK SQ SIN108.49SQ BKK108.49NUC216.98END ROE37.973260
FE VALID SQ/ CHNG FEE APPLY REFUND FEE APPLY/NO SHOW FEE APPLY
FP CASH
FT SQSTUDENT1
NON-ENDORSABLE
FOR TAX/FEE DETAILS USE TWD/TAX
NET REPORTING IT/BT
  
```

>TON

```

TST00001          BKKOK219W AJ/23NOV F N LD 20DEC22 2359  OD BKKBKK
T-E
  
```

FXP/RSD, U334278

```

1.SMITH/JACK MR
1  BKK SQ  707 N 20DEC 1205  OK N15THRSR1SD          20DEC20DEC 40K
2  O SIN SQ  712 N 20MAR 1525  OK N15THRSR1SD          20MAR20MAR 40K
  BKK
  P THB          8240
  N THB          8240
FARE  F THB          8240
TX001 X THB          540-YRVB TX002 X THB          35-E7AP TX003 X THB          35-E7AD
TX004 X THB          15-G8DP TX005 X THB          15-G8AE TX006 X THB          700-TSLA
TX007 X THB          285-L7DE TX008 X THB          210-OPAE TX009 X THB          1055-SGAD
TOTAL THB          11130
GRAND TOTAL THB          11130
BKK SQ SIN108.49SQ BKK108.49NUC216.98END ROE37.973260
SIA/N/0.00////N//SQSTUDENT1//
9.FE VALID SQ/ CHNG FEE APPLY REFUND FEE APPLY/NO SHOW FEE APPLY
11.FM *F*0.00
12.FP CASH
  
```

Amadeus Ticket Changer

2. Rebook itinerary

>XE3

>AN19MARSINBKK/ASQ/CQ

>SS1Q7

```

--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU  23NOV22/0644Z   5AVLZC
1.SMITH/JACK MR
2  SQ 707 N 20DEC 2 BKKOK219W 1205 1535 20DEC E SQ/5AVLZC
3  SQ 712 Q 19MAR 7 SINBKK DK1 1525 1700 19MAR E 0 359 M
   SEE RTSVC
4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
5 TK OK23NOV/BKKOK219W//ETSQ
6 SSR CTCE SQ HK1 SMITH.J//GMAIL.COM
7 FA PAX 618-6754159386/ETSQ/23NOV22/BKKOK219W/35303354/S2
8 FB PAX 0000000000 TTP/RT OK ETICKET/S2
9 FE PAX VALID SQ/ CHNG FEE APPLY REFUND FEE APPLY/NO SHOW FEE
   APPLY/S2
10 FG PAX 0000000000 BKKTG21Y4/S2
11 FM PAX *F*0.00/S2
12 FP CASH
13 FT PAX *F*SQSTUDENT1/S2
14 FV PAX *F*SQ/S2

```

3. Re-price the new itinerary with Amadeus Ticket Changer confirmed pricing entry.

>FXQ/RSD,U334278

```

01 SMITH/JACK MR
LAST TKT DTE 20DEC22 - - DATE OF ORIGIN
CAT35 NEGOTIATED FARES
TICKET STOCK RESTRICTION
BG CXR: SQ/SQ
-----
      AL FLGT  BK   DATE   TIME   FARE BASIS      NVB  NVA   BG
BKK
SIN SQ  0707 N    20DEC        N15THRSR1/SD    20DEC20DEC 40
BKK SQ  0712 Q    19MAR        Q15THRSR1/SD    19MAR19MAR 40
      ORIGIN TRVL CURRENCY  REISSUE CURRENCY
OLD BASE FARE          THB          8240
NEW BASE FARE          THB          9530
FARE BALANCE                                THB          1290
      PAYMENT CURRENCY
OLD TAX                THB          2890
NEW TAX                THB          2895
TAX BALANCE                                THB          5
TICKET DIFFERENCE          THB          1295
PENALTY                    THB          0
GRAND TOTAL                THB          1295
TOTAL ADD COLL                                THB          1295
RESIDUAL VALUE          THB          0

```

4. Display Transitional Stored Ticket with negotiated fare.

>TQN

```

TST00002      BKKOK219W AJ/02DEC F N LD 20DEC22 2359 OD BKKBKK
T-E
FXQ/RSD,U334278
  1.SMITH/JACK MR
  1  BKK SQ  707 N 20DEC 1205 OK N15THRSR1SD      20DEC20DEC 40K
  2  O SIN SQ  712 Q 19MAR 1525 OK Q15THRSR1SD      19MAR19MAR 40K
      BKK
      P THB      9530
      N THB      9530
FARE R THB      9530
TX001 X THB      5-SGAD TX002 O THB      35-E7AD TX003 O THB      35-E7AP
TX004 O THB      15-G8AE TX005 O THB      15-G8DP TX006 O THB      285-L7DE
TX007 O THB      210-OPAE TX008 O THB      1055-SGAD TX009 O THB      700-TSLA
TX010 O THB      540-YRVB
TOTAL THB      1295
GRAND TOTAL THB      1295
BKK SQ SIN108.68SQ BKK142.71NUC251.39END ROE37.906780
SIA/N/0.00/////N///SQSTUDENT1//

  9.FE THB5405 NONREF - VALID SQ/ CHNG FEE APPLY REFUND FEE APPL
Y/NO SHOW FEE APPLY
  11.FM *F*0.00
  
```

5. Redisplay PNR and recheck Commission (FM)

>RT

```

-- TST RLR ---
RP/BKKOK219W/BKKOK219W      AJ/SU 23NOV22/0644Z      5AVLZC
  1.SMITH/JACK MR
  2  SQ 707 N 20DEC 2 BKK SIN HK1 1205 1535 20DEC E SQ/5AVLZC
  3  SQ 712 Q 19MAR 7 SINBKK DK1 1525 1700 19MAR E 0 359 M
  4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
  5 TK OK23NOV/BKKOK219W//ETSQ
  6 SSR CTCE SQ HK1 SMITH.J//GMAIL.COM
  7 FA PAX 618-6754159386/ETSQ/23NOV22/BKKOK219W/35303354/S2
  8 FB PAX 0000000000 TTP/RT OK ETICKET/S2
  9 FE PAX THB5405 NONREF - VALID SQ/ CHNG FEE APPLY REFUND FEE
    APPLY/NO SHOW FEE APPLY/S2-3
  10 FG PAX 0000000000 BKKTG21Y4/S2
  11 FM PAX *F*0.00/S2-3
  12 FO PAX 618-6754159386BKK23NOV22/35303354/618-6754159386E1/S2-3
  13 FP PAX O/CASH+/CASH/S2-3
  14 FT PAX *F*SQSTUDENT1/S2-3
  15 FV PAX *F*SQ/S2-3
  
```

6. Save PNR and issue the new ticket.

>RFPAX;ER

>TTP/RT/P1

OK ETICKET

7. Redisplay PNR, E-Ticket Record

>RT

```

--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU    2DEC22/1024Z    5AVLZC
  1.SMITH/JACK MR
  2  SQ 707 N 20DEC 2 BKKOK219W 1205 1535 20DEC E  SQ/5AVLZC
  3  SQ 712 Q 19MAR 7 SINBKK HK1 1525 1700 19MAR E  SQ/5AVLZC
  4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
  5 TK OK02DEC/BKKOK219W//ETSQ
  6 SSR CTCE SQ HK1 SMITH.J//GMAIL.COM
  7 FA PAX 618-6754159447/ETSQ/02DEC22/BKKOK219W/35303354/S2-3
  8 FB PAX 0000000000 TTP/RT/P1 OK ETICKET/S2-3
  9 FE PAX THB5405 NONREF - VALID SQ/ CHNG FEE APPLY REFUND FEE
    APPLY/NO SHOW FEE APPLY/S2-3
 10 FG PAX 0000000000 BKKTG21Y4/S2-3
 11 FM PAX *F*0.00/S2-3
 12 FO PAX 618-6754159386BKK23NOV22/35303354/618-6754159386E1/S2-3
 13 FP PAX O/CASH+/CASH/S2-3
 14 FT PAX *F*SQSTUDENT1/S2-3
 15 FV PAX *F*SQ/S2-3

>TWD
TKT-6186754159447          RCI-          1A  LOC-5AVLZC
OD-BKKBKK SI-          FCPI-N    POI-BKK  DOI-02DEC22  IOI-35303354
  1.SMITH/JACK MR          ADT          ST
  1 OBKK SQ 707    N 20DEC1205 OK N15THRSR/SD  Q  20DEC20DEC 40K
  2 OSIN SQ 712    Q 19MAR1525 OK Q15THRSR/SD  O  19MAR19MAR 40K
    BKK
FARE  N THB          9530    P THB          9530
TOTALTAX THB          5
TAXES  PD
TOTAL  THB          9535    THB 1295A
/FC BKK SQ SIN108.68SQ BKK142.71NUC251.39END ROE37.906780
FE THB5405 NONREF - VALID SQ/ CHNG FEE APPLY REFUND FEE APPLY/NO
  SHOW FEE APPLY
FO 618-6754159386BKK23NOV22/35303354/618-6754159386
FP O/CASH+/CASH
FT SQSTUDENT1
NON-ENDORSABLE
FOR TAX/FEE DETAILS USE TWD/TAX
NET REPORTING IT/BT

>TWD/TAX
TOTALTAX  THB          5
TX01 THB          5SG

PD01 THB          35E7  PD02 THB          35E7  PD03 THB          15G8
PD04 THB          15G8  PD05 THB          285L7  PD06 THB          210OP
PD07 THB          1055SG PD08 THB          700TS  PD09 THB          540YR
  
```

Reissue No additional collection with EMD penalty and issue Residual Valued EMD for refund.

1. >RT6L4TW8 Display the original PNR by RLOC

```

--- TST RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU    2DEC22/0719Z    6L4TW8
1.BROWN/JACK MR
2  JL 708 V 12JAN 4 BKNRT HK1 0805 1555 12JAN E JL/6L4TW8
3  JL 707 V 17JAN 2 NRTBKK HK1 1810 2335 17JAN E JL/6L4TW8
4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
5 TK PAX OK24NOV/BKKOK219W//ETJL/S2-3
6 SSR CTCE JL HK1 BROWN.J//GMAIL.COM
7 SK RESTRICTED
8 FA PAX 131-6754159399/ETJL/THB38095/24NOV22/BKKOK219W/35303354/S2-3
9 FB PAX 0000000000 TTP/RT OK ETICKET/S2-3
10 FE *M*/C1-2 FEE ON CHNG RFND RESTR APPLY
11 FG PAX 0000000000 BKKTG21Y4/S2-3
12 FM *M*5
13 FP CASH
14 FV JL
  
```

>TWD

```

TKT-1316754159399          RCI-          1A LOC-6L4TW8
OD-BKKBKK SI-          FCPI-1    POI-BKK DOI-24NOV22 IOI-35303354
1.BROWN/JACK MR          ADT          ST
1 OBKK JL 708 V 12JAN0805 OK VNNONGDE O 2PC
2 ONRT JL 707 V 17JAN1810 OK VNNONGDE O 2PC
BKK
FARE F THB 20000
TOTALTAX THB 18095
TOTAL THB 38095
/FC BKK JL TYO263.34JL BKK263.34NUC526.68END ROE37.973260
FE /C1-2 FEE ON CHNG RFND RESTR APPLY
FP CASH
FOR TAX/FEE DETAILS USE TWD/TAX
  
```

>TWD/TAX

```

TOTALTAX THB 18095
TX01 THB 16070YQ TX02 THB 270YQ TX03 THB 35E7
TX04 THB 35E7 TX05 THB 15G8 TX06 THB 15G8
TX07 THB 700TS TX08 THB 1400I TX09 THB 555SW
TX10 THB 260TK
  
```

2. Rebook itinerary

> XE3

>AN18JANNRTBKK/AJL/CV

>SS1V2

```

--- TST AXR RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU    2DEC22/0719Z    6L4TW8
1.BROWN/JACK MR
2  JL 708 V 12JAN 4 BKNRT HK1 0805 1555 12JAN E JL/6L4TW8
3  JL 707 V 18JAN 3 NRTBKK DK1 1810 2335 18JAN E 0 789 M
4 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
5 TK PAX OK24NOV/BKKOK219W//ETJL/S2
6 SSR CTCE JL HK1 BROWN.J//GMAIL.COM
7 FA PAX 131-6754159399/ETJL/THB38095/24NOV22/BKKOK219W/35303354/S2
  
```

3. Re-price the new itinerary with Amadeus Ticket Changer confirmed pricing entry.

>FXQ

01 BROWN/JACK MR
 LAST TKT DTE 12JAN23 - - DATE OF ORIGIN
 ORIGINAL TICKET MANUALLY UPDATED-REISSUE NOT GUARANTEED *4*
 BG CXR: JL/JL
 PRICED WITH VALIDATING CARRIER JL - REPRICE IF DIFFERENT VC

AL	FLGT	BK	DATE	TIME	FARE BASIS	NVB	NVA	BG
BKK								
TYO	JL	0708 V	12JAN		VNNONGDE	12JAN	12JAN	2P
BKK	JL	0707 V	18JAN		VNNONGDE	18JAN	18JAN	2P
			ORIGIN	TRVL	CURRENCY	REISSUE	CURRENCY	
OLD BASE FARE			THB		20000			
NEW BASE FARE			THB		20000			
FARE BALANCE						THB		0
			PAYMENT CURRENCY					
OLD TAX			THB		18095			
NEW TAX			THB		13775			
TAX BALANCE						THB		-4320
TICKET DIFFERENCE						THB		-4320
PENALTY						THB		3500
GRAND TOTAL						THB		-820
TOTAL ADD COLL						THB		3500
RESIDUAL VALUE			THB		-4320			

FQN2*VC/P1
 ** RULES DISPLAY **
 12JAN22**12JAN22/JL BKKTYO/NSP;EH/TPM 2869/MPM 3442
 LN FARE BASIS OW THB RT B PEN DATES/DAYS AP MIN MAX R
 02 VNNONGDE 20000 V + - - + + - 12M R
 FCL: VNNON4DE TRF: 8 RULE: 2603 BK: V
 PTC: ADT-ADULT FTC: XES-SPECIAL EXCURSION
 VC.VOLUNTARY CHANGES
 FROM/TO THAILAND FOR VNNON4DE TYPE FARES
 IN THE EVENT OF CHANGES TO TICKETED FLIGHTS
 BEFORE DEPARTURE OF PRICING UNIT - APPLIES WITHIN TKT VALIDITY
CHARGE THB 3500 FOR REISSUE OR HIGHEST FEE OF ALL CHANGE FARE

>TQT

TST00002 BKKOK219W AJ/02DEC M 4 LD 12JAN23 2359 OD BKKBKK
 FXQ

1.BROWN/JACK MR

1 BKK JL 708 V 12JAN 0805 OK VNNONGDE 12JAN12JAN 2PC
 2 O NRT JL 707 V 18JAN 1810 OK VNNONGDE 18JAN18JAN 2PC

BKK

FARE R THB 20000
 TX001 O THB 35-E7AD TX002 O THB 35-E7AP TX003 O THB 15-G8AE
 TX004 O THB 15-G8DP TX005 O THB 140-OISE TX006 O THB 555-SWAE
 TX007 O THB 260-TKVC TX008 O THB 700-TSLA TX009 O THB 11760-YQAC
 TX010 O THB 260-YQAD
 TOTAL THB 0
GRAND TOTAL THB 0

REFUNDABLE TAXES

TX011 Q THB 4310-YQAC TX012 Q THB 10-YQAD

BKK JL TYO263.34JL BKK263.34NUC526.68END ROE37.973260

11.FE /C1-2 FEE ON CHG RFND RESTR APPLY

13.FM *M*5

14.FO 131-6754159399BKK24NOV22/35303354/131-67541593993E1

15.FP O/CASH

16.FV JL

4. Redisplay PNR, recheck Commission (FM) and display TSM.

>RT

```

--- TST TSM RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU    2DEC22/0719Z    6L4TW8
  1.BROWN/JACK MR
  2  JL 708 V 12JAN 4 BKKNRT HK1  0805 1555  12JAN  E   JL/6L4TW8
  3  JL 707 V 18JAN 3 NRTBKK DK1  1810 2335  18JAN  E   0 789 M
4 SVC JL HK1 PENF
5 SVC JL HK1 RSVR
  6 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
  7 SSR CTCE JL HK1 BROWN.J//GMAIL.COM
  8 SK RESTRICTED
  9 FA PAX 131-6754159399/ETJL/THB38095/24NOV22/BKKOK219W/35303354/S2
 10 FB PAX 0000000000 TTP/RT OK ETICKET/S2
 11 FE PAX /C1-2 FEE ON CHG RFND RESTR APPLY/S2-3
 12 FG PAX 0000000000 BKKTG21Y4/S2
13 FM *M*5
 14 FO PAX 131-6754159399BKK24NOV22/35303354/131-67541593993E1/S2-3
 15 FP PAX O/CASH/S2-3
 16 FV PAX JL/S2-3
  
```

>XE13

>FM0

>TQM

M	P	R	NAME	TOTAL	FOP	ELEMENTS	T
1	.1	D	BROWN/JACK MR	THB	3500 CASH	4	P
2	.1	D	BROWN/JACK MR	THB	0 O/CASH	5	P

>TQM/M1

TSM 1 TYPE P BKKOK219W AJ/02DEC 00 INT I EMD-S CARR JL

1.BROWN/JACK MR

RFIC-D FINANCIAL IMPACT

1. RFISC-992 PENALTY FEE

L 4

OPERATING CC-JL

CPN VALUE-3500

PRESENT TO:JAPAN AIRLINES

PRESENT AT:BANGKOK

NON REFUNDABLE

NON EXCHANGEABLE

CONSUMED AT ISSUANCE

ADD INF/RKS:

FARE F THB 3500

EXCH VAL THB 3500

TOTAL THB 3500

FP CASH

>TQM/M2

TSM 2 TYPE P BKKOK219W AJ/02DEC 00 INT I EMD-S CARR JL

1.BROWN/JACK MR

RFIC-D FINANCIAL IMPACT

1. RFISC-996 REFUNDABLE BALANCES

L 5

OPERATING CC-JL

CPN VALUE-4320

PRESENT TO:JAPAN AIRLINES

PRESENT AT:BANGKOK

ADD INF/RKS:

FARE R THB 4320

EXCH VAL THB 4320

TOTAL THB 0

FO 131-6754159399BKK24NOV22/35303354/131-67541593993E1**FP O/CASH**

5. Save PNR and issue the new ticket and EMD at the same time.

>RFPAX;ER

>TTP/P1/TTM/M1-2/RT

OK ETICKET/EMD

6. Redisplay PNR, E-Ticket Record and display EMD.

>RT

```

--- TST TSM AXR RLR ---
RP/BKKOK219W/BKKOK219W          AJ/SU    2DEC22/0915Z    6L4TW8
 1.BROWN/JACK MR
 2  JL 708 V 12JAN 4 BKNRT HK1  0805 1555 12JAN  E  JL/6L4TW8
 3  JL 707 V 18JAN 3 NRTBKK HK1 1810 2335 18JAN  E  JL/6L4TW8
 4 SVC JL HK1 PENF
 5 SVC JL HK1 RSVR
 6 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD - A
 7 TK OK02DEC/BKKOK219W//ETJL
 8 SSR CTCE JL HK1 BROWN.J//GMAIL.COM
 9 SK RESTRICTED
10 FA PAX 131-6754159446/ETJL/THB0/02DEC22/BKKOK219W/35303354/S2-3
11 FA PAX 131-9502594881/DTJL/THB3500/02DEC22/BKKOK219W/35303354/S4
12 FA PAX 131-9502594882/DTJL/THB0/02DEC22/BKKOK219W/35303354/S5
13 FB PAX 0000000000 TTP/P1/TTM/M1-2/RT OK ETICKET/EMD/S2-3
14 FB PAX 0000000001 TTP/P1/TTM/M1-2/RT OK ETICKET/EMD/S4
15 FB PAX 0000000002 TTP/P1/TTM/M1-2/RT OK ETICKET/EMD/S5
16 FE PAX /C1-2 FEE ON CHG RFND RESTR APPLY/S2-3
17 FG PAX 0000000000 BKTGT21Y4/S2-3
18 FM *M*0
19 FO PAX 131-6754159399BKK24NOV22/35303354/131-6754159399E1/S2-3
20 FP PAX O/CASH/S2-3
21 FV PAX JL/S2-3

```

>TWD/L10

```

TKT-1316754159446          RCI-          1A  LOC-6L4TW8
OD-BKKBKK SI-          FCPI-4    POI-BKK  DOI-02DEC22  IOI-35303354
 1.BROWN/JACK MR          ADT          ST
 1 OBKK JL 708  V 12JAN0805 OK VNNONGDE  O  12JAN12JAN 2PC
 2 ONRT JL 707  V 18JAN1810 OK VNNONGDE  O  18JAN18JAN 2PC
   BKK
FARE  R  THB          20000
TOTALTAX THB          0
TAXES  PD
TOTAL THB NO ADC
/FC BKK JL TYO263.34JL BKK263.34NUC526.68END ROE37.973260
FE /C1-2 FEE ON CHG RFND RESTR APPLY
FO 131-6754159399BKK24NOV22/35303354/131-6754159399
FP O/CASH
FOR TAX/FEE DETAILS USE TWD/TAX

```

>TWD/TAX

```

TOTALTAX THB          0

PD01 THB          35E7  PD02 THB          35E7  PD03 THB          15G8
PD04 THB          15G8  PD05 THB          140OI  PD06 THB          555SW
PD07 THB          260TK  PD08 THB          700TS  PD09 THB          11760YQ
PD10 THB          260YQ

```

>EWD/L11

EMD-1319502594881	TYPE-S	SYS-1A	LOC-6L4TW8
INT-I	FCI-0 0	POI-BKK	DOI-02DEC22
PAX- BROWN/JACK MR			IOI-35303354
RFIC-D FINANCIAL IMPACT			ADT
REMARKS-			
CPN-1 RFISC-992 JL	S-F	SAC- 131KGY3S3ERSX	VALUE-3500
DESCRIPTION-PENALTY FEE			
NON-REFUNDABLE			
NON-EXCHANGEABLE			
CONSUMED AT ISSUANCE			
PRESENT TO-JAPAN AIRLINES			
PRESENT AT-BANGKOK			
ICW-1316754159446			
SERVICE REMARKS-			
FARE F THB	3500		
EXCH VAL THB	3500	RFND VAL	
TAX-			
TOTAL THB	3500		
/FC			
FP CASH			
FOID-			

>EWD/L12

EMD-1319502594882	TYPE-S	SYS-1A	LOC-6L4TW8
INT-I	FCI-0 0	POI-BKK	DOI-02DEC22
PAX- BROWN/JACK MR			IOI-35303354
RFIC-D FINANCIAL IMPACT			ADT
REMARKS-			
CPN-1 RFISC-996 JL	S-O		VALUE-4320
DESCRIPTION-REFUNDABLE BALANCES			
PRESENT TO-JAPAN AIRLINES			
PRESENT AT-BANGKOK			
ICW-1316754159446			
SERVICE REMARKS-			
FARE R THB	4320		
EXCH VAL THB	4320	RFND VAL	
TAX-			
TOTAL THB	NO ADC		
/FC			
FO 131-6754159399BKK24NOV22/35303354/131-6754159399			
FP O/CASH			
FOID-			

ATC pricing reject

>TQT

TST00001 BKKOK219W AJ/15MAR I Z LD 10MAY23 2359 OD BKKBKK
 T-
 FXP

1.SAE/JUN MR

1 BKK KE 660 K 10MAY 0950 OK KLE0ZRSK 10NOV 1PC
 2 O ICN KE 651 K 15MAY 1805 OK KLE0ZRSK 10NOV 1PC

BKK

FARE F THB 18300
 TX001 X THB 70-YQAD TX002 X THB 5570-YRVA TX003 X THB 35-E7AP
 TX004 X THB 35-E7AD TX005 X THB 15-G8DP TX006 X THB 15-G8AE
 TX007 X THB 700-TSLA TX008 X THB 760-BPDP
 TOTAL THB 25500
 GRAND TOTAL THB 25500

NETFARE THB 17385

BKK KE SEL275.75KE BKK275.75NUC551.50END ROE33.182200

10.FE NONENDS. RISS CHRG APPLY. RFND PNTY APPLY. NO MILE UG.

12.FM *M*100A

13.FP NR+CASH/THB24685

14.FT NRNIL

15.FV KE

>FXQ

ORIGINAL FARE CALC MANUALLY MODIFIED - REISSUE MANUALLY

>TQN

TST00001 BKKOK219W AJ/17DEC F N LD 31DEC20 2359 OD BKKBKK
 T-E
 FXP/R,U

1.BROWN/TOM MR

1 BKK SQ 973 V 10JAN 0945 OK VT5THRTAA 10JAN10JAN 30K
 2 O SIN SQ 970 V 15JAN 0715 OK VT5THRTAA 15JAN15JAN 30K

BKK

P THB 4725
N THB 4490
FARE F THB 4725
 TX001 X THB 35-E7AP TX002 X THB 35-E7AD TX003 X THB 15-G8DP
 TX004 X THB 15-G8AE TX005 X THB 700-TSLA TX006 X THB 245-L7DE
 TX007 X THB 140-OPAE TX008 X THB 740-SGAD
 TOTAL THB 6650

GRAND TOTAL THB 6650

BKK SQ SIN77.85SQ BKK77.85NUC155.70END ROE30.340600

SIA/N/////N/////

6.FE VALID SQ/MI.CHNG FEE APPLYNON REFUND/NO SHOW FEE APPLY

7.FV *F*SQ

>FXQ/R,U

NET AND SELLING AMOUNTS NOT EQUAL - REISSUE MANUALLY

ATC Refund entries:

TRF123-1234567890/ATC	For a single ticket in a PNR (123-1234567890 = Ticket number)
TRF/Ln/ATC	For the ticket specified in the ticket number line "n"
TRF/I-n/ATC	For the ticket specified in the data sequence number "n"
TRFP	To process a refund and print the refund notice
TRFIG	Ignore a refund record

The Data Input Status Indicators (DISI)

Type of refund mask update	Automated ticket		Manual ticket	
	Cat.33	Cat.16	Cat.33	Cat.16
No modification	C	U	Q	U
Modify data returned by ATC Refund	P	Y	P	Y
Modify any data except for that returned by ATC Refund	N	Z	R	Z
Modification of any data	P	Y	P	Y



– result covered by Amadeus fare guarantee policy



– new DISI values (not covered by Amadeus fare guarantee policy)



– result not covered by Amadeus fare guarantee policy

Example: ATC Refund

--- TST RLR ---

```

RP/BKKOK219W/BKKOK219W          AJ/SU  25OCT23/0421Z  66SSC8
1.BROWN/TOM MR
2  QR 831 N 10NOV 5 BKKDOH HK1 0805 1130 10NOV E QR/66SSC8
3  QR 001 N 10NOV 5 DOHLHR HK1 1300 1730 10NOV E QR/66SSC8
4  QR 016 N 18NOV 6 LHRDOH HK1 2120 0710 19NOV E QR/66SSC8
5  QR 832 N 19NOV 7 DOHBKK HK1 0805 1825 19NOV E QR/66SSC8
6 AP BKK +6622079090 - THAI-AMADEUS SOUTHEAST ASIA CO., LTD -
  A
7 TK OK25OCT/BKKOK219W//ETQR
8 SSR CTCE QR HK1 BROWN.T//GMAIL.COM
9 FA PAX 157-9288654328/ETQR/THB45180/25OCT23/BKKOK219W/353033
  54/S2-5
10 FB PAX 0000000000 TTP/RT OK ETICKET/S2-5
11 FE PAX /C1-4 NON END/CHNG PENALTIES AS PER RULE/S2-5
12 FG PAX 0000000000 BKTG21Y4/S2-5
13 FM *M*0
14 FP CASH
15 FV PAX QR/S2-5
  
```

TKT-1579288654328 RCI- 1A LOC-66SSC8
 OD-BKKBKK SI- FCPI-0 POI-BKK DOI-25OCT23 IOI-35303354
 1.BROWN/TOM MR ADT ST
 1 OBKK QR 831 N 10NOV0805 OK NJR9R1RW O 10NOV 25K
 2 XDOH QR 1 N 10NOV1300 OK NJR9R1RW O 10NOV 25K
 3 OLHR QR 16 N 18NOV2120 OK NJR9R1RW O 10NOV 25K
 4 XDOH QR 832 N 19NOV0805 OK NJR9R1RW O 10NOV 25K
 BKK
 FARE F THB 19160
 TOTALTAX THB 26020
 TOTAL THB 45180
 /FC BKK QR X/DOH QR LON272.23QR X/DOH QR BKK272.23NUC544.46END R
 OE35.1899
 FE /C1-4 NON END/CHNG PENALTIES AS PER RULE
 FP CASH
 NON-ENDORSABLE
 FOR TAX/FEE DETAILS USE TWD/TAX

>FXX/R,25OCT23

01 BROWN/TOM MR

LAST TKT DTE 10NOV23 - DATE OF ORIGIN

AL	FLGT	BK	T	DATE	TIME	FARE BASIS	NVB	NVA	BG
BKK									
XDOH	QR	831	N	10NOV	0805	NJR9R1RW	10NOV		25
LON	QR	1	N	10NOV	1300	NJR9R1RW	10NOV		25
XDOH	QR	16	N	18NOV	2120	NJR9R1RW	10NOV		25
BKK	QR	832	N	19NOV	0805	NJR9R1RW	10NOV		25
THB 19160 10NOV23BKK QR X/DOH QR LON272.23QR X/DOH QR BKK272.23NUC544.46END ROE35.1899									
THB	14370-YQ	XT THB 35-E7 THB 35-E7 THB 15-G8 THB 15-G8							
THB	1620-YR	THB 700-TS THB 1210-G4 THB 40-PZ THB 1210							
THB	10030-XT	-QA THB 210-R9 THB 4065-GB THB 2495-UB							
THB	45180								
FARE FAMILIES: (ENTER FQFn FOR DETAILS, FXY FOR UPSELL)									

>FQN1-1*PE

1 - PSGR P1 ADT RULES DISPLAY
 FARE COMPONENT 1 ADT BKKLON QR NJR9R1RW PU 1 N
 FCL: NJR9R1RW TRF: 4 RULE: RY10 BK: N
 PTC: ADT-ADULT FTC: ER -ECONOMY RESTRICTED
 FARE FAMILY : ECLASSIC
 PE.PENALTIES
 FOR NJR9R1RW TYPE FARES

CANCELLATIONS

ANY TIME

CHARGE USD 235.00. (FQC235USD = THB8610)

>TRF/L9/ATC

REFUND RECORD AGT-35303354 AJ/25OCT23 C TKT-Y

NM	NAME	BROWN/TOM MR	
I	ISSUED	25OCT23	
D1	DOCUMENT	157 9288654328 3 CPNS 1234	
F	FARE PAID	THB	19160
U	FARE USED		0
	FARE REFUND		19160
CP	CANX FEE		8610
XT	TAX REFUND		26020 >TRFT
	REFUND TOTAL		36570
FM	COMMISSION		0
FP1 CASH			36570 (N19160+T26020+C0-CP8610)
S	ITINERARY	INTERNATIONAL	

>TRFP

OK ETKT RECORD UPDATED **SAC- 157HCXNAAWWE0**
OK - REFUND PROCESSED

Note: Please check your refund record before proceeding to refund in case out of Amadeus fare Guarantee policy.

aMaDEUS

THAI - Amadeus Southeast Asia

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